



# Donnington House

CARE HOME



**Would you like us to send you a full brochure?**

Telephone: 01243 783883

**For current room prices and more information**

**[www.donningtonhouse.co.uk](http://www.donningtonhouse.co.uk)**

Donnington House, 12 Birdham Road, Chichester, West Sussex, PO19 8TE

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Registered Charity No: 1098508. Donnington House Care Home Ltd is a company limited by guarantee  
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## About

Donnington House Care Home is a registered charity that has been providing care for older people in Chichester, West Sussex since 1952.

The Home is now registered to give care, both Residential and Nursing, to 28 residents. The provision of nursing care offers the peace of mind that should this be required, there is no need to move on. Our dedicated team of qualified nurses, care assistants and ancillary staff provides a high standard of care within a warm, friendly, comfortable environment.

## Bedrooms

Our bedrooms are pleasant, tastefully decorated and furnished. We feel it is important that our residents feel "at home" in their rooms and so we encourage them to bring small pieces of personal furniture and possessions. The rooms all have lockable facilities for storing personal items. All bedrooms have electric positional beds and appropriate mattresses according to need; if able, the resident may operate the bed themselves. Additionally all bedrooms have a "nurse call" system. Each room has free WIFI, a television aerial point, suitable for connecting a Freeview television or set-top box and many rooms also have provision for satellite services (service not provided).

The majority of rooms have telephone points or arrangements will be made for one to be installed if required (service providers will charge for the installation of new lines and may charge for the re-connection of existing lines). Fifteen rooms have en-suite facilities, six of which are on the first floor; there is a passenger lift to the first floor.

Two rooms have double glazed doors and access into the garden. The Home is centrally heated; all rooms have low surface temperature radiators and adequate ventilation throughout. The radiator temperature can be individually adjusted to the resident's requirements.

## Shared Spaces

Probably our most popular communal area is the conservatory. This light and airy space is where many of our residents like to spend their day. Just off from the Conservatory is our TV Area where our residents can choose to watch any of the Freeview channels or a DVD.

The dining area is adjacent to the TV area and is open and comfortable. Most of our residents like to eat in this area but those that prefer can eat in their rooms. Near the dining area are coffee and tea making facilities which visitors can use to help themselves.

The Linkins Lounge is set apart from the other communal areas and is provided for quiet enjoyment. This lounge also has access to the garden.

## Outdoor Area

Our garden was re-designed in 2009 to make it a pleasant open space for our residents to enjoy. It is wheelchair friendly with a number of access ramps from different parts of the house.

To one side is a covered veranda which allows our residents to enjoy the fresh air and the garden whilst being protected from the sun. We have a raised bed which is also wheelchair accessible and a vegetable and herb garden area which is used by our chef to ensure fresh home grown and organic produce.

We have a dedicated gardener to ensure that the garden is well maintained; each year he produces a new planting scheme to add colour and variety.

## Activities

The dictionary definition of the word “activities” includes synonyms – activeness, animation, life and liveliness, entertainment, hobby, spirit, and vitality.

These words all describe things you would hope and pray for your loved one to have despite moving into residential care and this is why activities are paramount.

There is a need for those in care to retain, regain and even develop new skills in order to continue having a good quality of life. The “quality” of care in a care home should be based on how residents feel and the quality of their lives, not just the food and décor.

Activities can be anything which is enriching, purposeful and beneficial to the resident. Activities are different for everyone. We all have different hobbies, likes and dislikes. Nurtured people can live full and enriched lives which include fun, laughter and purposeful activity.

## Meals & Diets

Special diets and needs are catered for. Meals are prepared daily from fresh produce by our in house chefs. Menus are published which show the alternative choices on offer. Our meal plans follow a four week cycle.

Residents are encouraged to eat meals in the dining room but they will be served in their own room on request.

Drinks are provided throughout the day and snacks are provided on request.

There is more information about our wonderful activities and our healthy menus via our website : [www.donningtonhouse.co.uk](http://www.donningtonhouse.co.uk)

## Care Quality Commission

The Care Quality Commission (CQC) are the independent regulator of all health and social care services in England. They ensure that care provided by Care Homes (and other healthcare providers such as hospitals and dentists) meets government standards of quality and safety. The government standards cover all aspects of care, including:

- \*Treating people with dignity and respect.
- \*Making sure food and drink meets people's needs.
- \*Making sure that the environment is clean and safe.
- \*Managing and staffing services.

The CQC register care services that meet the standards, inspect them to check that they continue to do so, and take action when they do not. Donnington House was last inspected on 14 November 2016; the inspection was unannounced and so gave the inspectors the clearest view of how the home operates on a day-to-day basis. The inspectors concluded that the home was meeting all the essential standards of quality and safety.

## The Process

It is a requirement of our charity status that our Residents must have a link with the Chichester Area; this could be through themselves living there or through a close relative living in that area.

If you are interested in either yourself or a relative becoming a resident at Donnington House then we ask that you telephone to arrange for a look around the home with either the Matron/Manager or the Deputy Manager.

We also ask that you look around at least two other homes so that you can compare them with Donnington House and be able to make a more informed decision as to whether our home is right for you. If you decide that Donnington House is right for you then we will take some details and start the admissions process.

We often have a small waiting list which we would advise you of when you first contact us. Once a room is available, we will contact you to confirm that you still want it and then one of our senior sisters will visit the resident to make an assessment of their needs ahead of them joining us.

Following the assessment, we would look to move the new Resident in on a mutually convenient day; they will initially stay with us on a four week trial period to ensure that they are happy with the home and how we do things, before becoming a permanent Resident.

**Would you like more information?**

**Telephone Sam : 01243 783883**

For current room prices, online photo gallery  
and more in depth information then please  
visit our website

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